

**FSP GROUP USA CORP.**14284 Albers Way, Chino, CA 91710 | T: (909) 345-5260 | rma@fspgroupusa.com

OFFICE USE ONLY RMA No:

RMA FORM
(Return Merchandise Authorization)

COMPANY INFORMATION			
Company Name:		Contact person:	
Street Address :		City:	State Zip Code:
Phone No	Fax	Email :	
Date of Purchase/From:	Invoice No.	<input type="checkbox"/> Distributor <input type="checkbox"/> Reseller <input type="checkbox"/> Dealer <input type="checkbox"/> End User Where:	

MODEL NO.	QT	SERIAL NUMBER (S)	REASON FOR RETURN

NOTES:**RMA POLICIES:**

Please include a copy of the original sales invoice.
RMA # will not be issued without invoice number and invoice date.
All returns MUST have RMA # written or labeled on the outside of the shipping carton. FSP Group U.S.A. is not responsible for any damage during shipment transit. RMA process will take about 14 business days.
The above RMA # is issued for the specific product listed. Any unauthorized returns will be refused.
RMA will NOT be accepted for units that have been altered in any way.
Altered units received by our warehouse will be shipped back at **customer's expense**.
RMA # will be voided if the item is not received within 30 days from the original issued date.
Warranty starts from the date of purchase invoice. Serviced product will have a 90-day warranty or the remainder of the original warranty period, whichever comes last. Please ship all RMA to: **FSP Group U.S.A. 14284 Albers Way, Chino, CA 91710 Attn: RMA #**